

Feldan's QMS Journey: Driving Efficiency and Adoption



The Company

Feldan Therapeutics is a clinical-stage pharmaceutical company operating under stringent regulations like ICH, 21 CFR, and TGA standards. Their focus is on developing transformative therapies, making compliance and operational efficiency critical to their success.

The Problem

While Feldan wasn't facing major hurdles, they were at a pivotal stage of growth where modernization became essential. Remote work and frequent travel created inefficiencies, particularly in document approvals, which could take days or even weeks to complete. These delays impacted training timelines, slowed improvements, and reduced overall productivity.

"We reached a stage in our growth where modernization was necessary to improve efficiency with the realities of remote work and frequent travel," shared Feldan's team, highlighting their need for a more agile and streamlined system.

The Solution

To address these challenges, Feldan implemented Intellect QMS. The rollout was carefully planned and executed, with management playing a pivotal role in driving adoption. By engaging stakeholders through regular updates, comprehensive training, and a phased implementation approach, they ensured a smooth transition.

"Management actively participated in the QMS selection process, ensuring the solution fit our needs. By adopting a phased implementation approach and engaging stakeholders, we minimized disruption and fostered collaboration and innovation," noted Feldan.

The process began with the Document Control App, addressing daily inefficiencies, followed by training modules to enhance compliance and workforce readiness.

The Results

Intellect QMS brought significant improvements to Feldan's operations:

- **Efficiency Gains:** Automated training assignments and tracking replaced manual workflows, saving time and boosting compliance.
- **Improved Processes:** The system's customizable and intuitive tools streamlined workflows and motivated employees with real-time insights.



“Automated employee training assignments and tracking have been one of the biggest efficiency wins since implementing Intellect QMS,”

Looking Ahead

Feldan plans to explore Intellect's risk management features to further strengthen their quality systems. Intellect's flexibility and usability have equipped Feldan to overcome inefficiencies, ensure compliance, and position themselves for continued success in delivering life-changing therapeutics.

If you'd like to learn more about Intellect QMS No-Code Compliance Platform, simply click on the Demo Request button below

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